CORPORATE COURSE PROGRAMME

SAFe Scrum Master Training

Scrum team coaching within an ART

01
ALIGN
Team goals

02
BUILD
Foundations

03
APPLY
Workplace practice

04
REVIEW
Learning evidence

Shared foundations. Practical application. A programme built around your team.

DESIGNED FOR YOUR ORGANISATION

Dedicated employee group | Agreed learning objectives | Flexible delivery planning

START WITH A SHARED LANGUAGE

Build confidence before the core curriculum.

Who this programme is for

- Scrum Masters and team coaches
- Agile team leads
- Employees coordinating team delivery in SAFe

Foundation topics

- Agile team responsibilities
- Iterations, goals and team backlogs
- ART coordination and PI Planning
- Dependencies, quality and improvement

What your team can develop

- Facilitate clearer team conversations
- Support team ownership and realistic planning
- Coordinate obstacles across teams
- Connect team learning with ART improvement

CORE LEARNING MODULES

Learn the concepts. Apply the reasoning.

MODULE 01

Scrum and Lean-Agile Context

- Introduction to Agile, Scrum, and Lean-Agile principles
- Understanding the Agile Manifesto and its 12 principles
- Scrum framework: roles, events, artifacts, and commitments
- Differences between Scrum, Kanban, and traditional project management
- Introduction to the Scaled Agile Framework (SAFe)
- Understanding SAFe Core Values and Lean-Agile Mindset
- Agile Release Trains (ARTs) and value streams
- Applying Lean thinking to eliminate waste and improve flow
- Understanding business agility and customer-centric delivery
- Scrum Master's role within a SAFe enterprise

Learning outcome: Understand how Scrum and Lean-Agile practices support team collaboration, organizational agility, and continuous value delivery.

CORE LEARNING MODULES

Learn the concepts. Apply the reasoning.

MODULE 02

Scrum Master Responsibilities and Team Facilitation

- Scrum Master roles and responsibilities in SAFe
- Servant leadership and effective Agile coaching techniques
- Facilitating team collaboration and communication
- Supporting self-managing and cross-functional Agile teams
- Facilitating Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective
- Identifying and removing impediments to team progress
- Coaching teams in Scrum principles and Agile best practices
- Conflict resolution and stakeholder communication
- Building trust, psychological safety, and team accountability
- Supporting Product Owners in backlog refinement and prioritization
- Using Agile metrics to monitor progress and team effectiveness
- Encouraging continuous learning and team maturity

Learning outcome: Gain practical facilitation and coaching skills to help Agile teams improve collaboration, overcome challenges, and deliver consistent business value.

CORE LEARNING MODULES

Learn the concepts. Apply the reasoning.

MODULE 03

PI Planning and Iteration Execution

- Introduction to Planning Intervals and PI Planning
- Understanding PI Planning objectives, inputs, and outputs
- Scrum Master's responsibilities before, during, and after PI Planning
- Preparing team backlogs and planning readiness
- Facilitating team breakout sessions during PI Planning
- Supporting capacity planning and workload estimation
- Identifying risks, dependencies, and delivery constraints
- Creating and communicating team PI Objectives
- Understanding the ART Planning Board and dependency visualization
- Facilitating iteration planning and execution
- Monitoring iteration progress using team boards and flow metrics
- Supporting System Demos and Inspect & Adapt events
- Managing changes and improving delivery predictability
- Coordinating with Release Train Engineers and Product Management

Learning outcome: Develop the ability to support effective PI Planning, coordinate iteration execution, and help Agile teams deliver against shared objectives.

CORE LEARNING MODULES

Learn the concepts. Apply the reasoning.

MODULE 04

Cross-Team Dependencies and Continuous Improvement

- Understanding cross-team collaboration in SAFe
- Identifying and managing inter-team dependencies
- Coordinating with other Scrum Masters and ART stakeholders
- Participating in ART Sync and Coach Sync activities
- Managing blockers, risks, and delivery impediments
- Applying ROAM techniques to program-level risks
- Using visual management tools to track dependencies
- Understanding flow metrics, cycle time, throughput, and work in progress
- Identifying bottlenecks and improving workflow efficiency
- Facilitating effective iteration retrospectives
- Supporting Inspect & Adapt workshops
- Applying root cause analysis and problem-solving techniques
- Encouraging Kaizen and continuous improvement practices
- Measuring improvements through actionable team metrics
- Building a culture of transparency, accountability, and shared ownership

Learning outcome: Learn to coordinate effectively across Agile teams, reduce delivery risks, resolve dependencies, and drive measurable improvements in team and ART performance.

CORE LEARNING MODULES

Learn the concepts. Apply the reasoning.

MODULE 05

Responsible AI for Agile Team Facilitation

- Introduction to AI and Generative AI in Agile environments
- Understanding AI opportunities for Scrum Masters
- Using AI assistants to prepare meeting agendas and facilitation materials
- AI-assisted Sprint Planning and backlog refinement
- Generating retrospective insights and improvement suggestions
- Summarizing Agile ceremonies and documenting action items
- Using AI to identify potential delivery risks and dependencies
- AI-assisted analysis of Agile metrics and team performance
- Improving stakeholder communication through AI-generated summaries
- Prompt engineering fundamentals for Scrum Masters
- Responsible AI principles: fairness, transparency, accountability, and privacy
- Protecting confidential team, customer, and organizational data
- Identifying AI hallucinations, bias, and unreliable recommendations
- Maintaining human oversight in Agile decisions
- Integrating AI tools into existing Agile workflows

Learning outcome: Understand how to apply AI responsibly to reduce administrative effort, improve facilitation efficiency, and support informed Agile decisions while maintaining human accountability.

FROM KNOWLEDGE TO ACTION

Make learning relevant to your workplace.

Course-specific team exercise

Help a team prepare a realistic iteration plan and coordinate an external dependency without turning the Scrum Master into a task allocator.

01	02	03	04
ALIGN	**BUILD**	**APPLY**	**REVIEW**
Team goals	Foundations	Workplace practice	Learning evidence

Before training

Agree roles, experience levels and team objectives. Use an initial knowledge check to identify the foundations that need attention.

During learning

Combine explanations, guided discussion and team practice. Use learning materials and a separate practice mock to review understanding.

At completion

Agree a final learning assessment and feedback approach. Review what employees can explain and apply, rather than treating attendance as proof of competence.

A CLEAR SCOPE BEFORE YOU BEGIN

Know what your corporate programme includes.

- Course foundations before the core modules
- Employee materials and practical exercises
- A separate practice assessment and agreed final learning review
- Certification preparation options, where relevant
- Completion recognition and an employee gift plan agreed in the proposal

Certification is a separate decision

Training supports learning and preparation. Official certification is awarded by the relevant provider under its eligibility, assessment and exam rules. Exam vouchers, official courseware, retakes and certification charges are included only when expressly stated in the written proposal.

Source and scope

This is The AgileNow proposed learning outline, not a claim of provider authorisation or an official exam syllabus. Check certification details with the provider before booking.

View the programme reference

View this corporate course online

LET US BUILD THE PROPOSAL TOGETHER

Turn your training requirement into a clear learning plan.

Discuss your employee group, learning goals and delivery requirements before agreeing the programme scope.

- Course or combination of courses
- Employee roles, experience and group size
- Business goals and expected workplace application
- Preferred delivery, location and dates
- Materials, assessment and certification requirements
- Employee gift preference and budget

START THE CONVERSATION

alen@theagilenow.com

WhatsApp: +91 79895 54686

theagilenow.com/corporate-training

Requesting a proposal does not create a booking or payment obligation. Delivery, duration, pricing, certification services and employee gifts are confirmed in the written proposal.